



Ahou Business Corporation  
Lone Cone Campground and Hostel

## Seasonal On-Site Host/Security

### Job Posting

We are seeking a self-motivated individual, who can oversee the daily operations of the property; i.e. greeting guests, providing information about facilities, daily maintenance and cleaning, and enforcing regulations and rules and fee collection. The Host must set an example to colleagues alike by practicing being an excellent role model at all times. This position is a key member of our business and must reside at Lone Cone Hostel and Campground throughout shifts.

#### Responsibilities:

- Greet and assist guests, answer questions and explain regulations which apply to them.
- Provide property and facilities information, direct registered guests to assigned accommodation.
- Confirming daily reports, overseeing the check-outs and preparing for check-ins.
- Promoting and maintain a positive, team environment and high employee morale.
- Supervise and retain a high level of performance, overseeing all employees (Kiosk, Housekeeping, Maintenance etc.) and able to work quickly without compromising quality.
- Be visible and available to assist guests as necessary and educate guests on rules and policies.
- Maintain a positive and neat appearance.
- Handle cash outs per shift.
- Properly store and maintain all tools and supplies; keeping track of inventory.
- Be familiar with local points of interest and the location of services that might be requested by guests.
- Securing the campgrounds, beach, dock, Cedar room, kitchen and building during and after operating hours.
- Reside at Lone Cone throughout shift.
- Ensures the property is clean, orderly, well manicured and guest ready at all times.
- Assist and direct other departments when needed and assigned in order to ensure guest satisfaction.

#### Key Requirements:

- Valid Class 5 Drivers License.
- First Aid Level 1.
- World Host or equivalent.
- Ability to work well with others and present a good public image.
- Maintenance and grounds keeping experience.
- Ability to adapt to changing work conditions.
- Possess ability to multi-task, work independently, trouble shoot and prioritize.
- Ability to work with a diverse public and provide quality customer service.
- Must possess strong conflict resolution skills.
- Knowledge of our Hahoulthee including Lone Cone Mountain, Walk the Wildside etc.
- Communicate well with others, both verbally and written.
- Healthy lifestyle

#### Prerequisites:

Must demonstrate physical stamina and able to lift moderately heavy items, along with movements such as bending, stooping, kneeling and climbing stairs when required. In addition, the employee must be able to perform in all types of weather conditions.

#### To Apply:

Qualified applicants should submit resume to [info@mhssahousht.ca](mailto:info@mhssahousht.ca). Only those selected for interviews will be contacted.