



**Ahous Business Corporation
Lone Cone Campground and Hostel**

Kiosk Attendant

Position:

We are looking for a knowledgeable Kiosk Attendant to undertake specific duties at our Lone Cone trailhead. You will be the “face” of the campground for all visitors and will be responsible for the first impression we make. The ideal candidate should be able to give accurate information to hikers and visitors that are entering onto the trail or into Lone Cone Hostel and Campground. A customer-oriented approach is essential. The goal is to make hikers, guests and visitors feel comfortable and valued while in our territory.

Responsibilities:

- Greet and welcome guests to Lone Cone.
- Answer questions, address complaints and give suitable information.
- Collecting permit fees from hikers.
- Handle cash and provide accurate change to cash-paying visitors.
- Assist and provide permits to guests and visitors of the Lone Cone Mountain.
- Distributing maps and providing appropriate directions.
- Vend and replenish confectionary snacks and drinks.
- Prepare and distribute merchandise.
- Communicate effectively in person, in writing, by radio, and by telephone with various customers, co-workers and managers.
- Be resourceful and proactive in problem solving and finding information for visitors
- Maintain a clean, well-organized workspace, and responsibly keep permits, forms, maps, and a variety of miscellaneous kiosk supplies well stocks.

Key Requirements:

- Strong customer services skills including good oral communication, a desire to help others, and the ability to interact in a friendly, courteous manner with a high volume of diverse visitors.
- Sufficient knowledge of the Lone Cone property to comfortably provide information and accurate directions.
- Ability to work autonomously and problem solve independently
- Strong work ethic, dependable, trustworthy, and motivated to responsibly show up for various shifts in a reliable, consistent and timely manner.
- Proficient in basic math skills, collecting money and reconciling fees to permits issued.
- Must be able to perform in all types of weather conditions

To apply:

Interested applicants can send resume to info@mhssahousaht.ca. Only those selected for interviews will be contacted.